Complaints protokol

Buyer:

Name and surname:

Street and number:

City:

Postal code:

Phone:

E-Mail:

Seller:

Business name: CORNiCO Company s.r.o

Street and number: Dialničná cesta 16/b

City: Senec

Postal code: 90 301

Phone: +421 2 4552 3886

E-Mail: cornico@cornico.sk

ID: 35 752 271 VAT TAX ID: SK2020243291

I hereby advertise the goods listed below with a description of the defect/defects.

Document (invoice) number: day

Claimed goods:

Description of the defect, subject of the complaint:

Attachments:

- ☐ complaint protocol
- ☐ claimed goods
- ☐ copy of proof of purchase
- other
- ☐ _____

I propose that my complaint be handled in the following manner:

◯ by exchanging ◯ by repairing ◯ by refund money ◯ by discount ◯ other: _____

IBAN a SWIFT:

In on

_____
signature

Seller's statement (to be filled in by the seller):

Based on the above information, we have accepted your complaint regarding the goods. Your complaint was handled as follows:

☐ exchange of good ☐ repair of goods ☐ refund ☐ discount ☐ other: _____

☐ was not recognized based on a written expert assessment / dated (or other)

Notes / other:

_____

_____

_____

The complaint was received on:_____ The complaint was resolved* / rejected* on:_____

The complaint was handled by name and surname/phone number/email:

_____

If the complaint was rejected, you can contact: _____

_____

Complaint number:_____ Date of sending the result of the procedure:_____

_____
stamp and signature