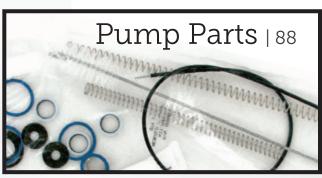


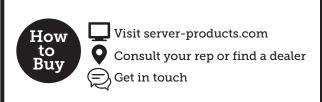
## Dedication builds precision

Trust matters. For over 70 years, our holding and dispensing equipment has been designed

to impress and engineered to last. Shipped undamaged and in working order. Guaranteed.







### **Parts & Service**

Server Products equipment is sold through a large network of dealers, with list prices in this book as a reference point. For competitive net pricing, contact your local dealer/distributor or visit server-products.com/How-to-Buy to locate a dealer.



All Server products are backed by a two-year warranty.

- · Covers defects in materials and workmanship
- Excludes replacement of wear parts like o-rings, seals and springs
- Call 800.558.8722 for a Return Material Authorization Number
- Repairs are performed at our manufacturing facility in Richfield, Wisconsin
- You cover return freight costs to Server Products for evaluation
- · If under warranty, your repaired unit is returned at no charge to you via ground
- 48-hour turnaround (from receipt) is common
- Please note: we operate on a five-day work week
- A complete warranty statement is available at server-products.com/Parts-Service

#### **Returns for Credit**

- · Need to occur within 90 days of purchase
- · Must be in new and unused condition
- For safety reasons, electrical components (heating elements, thermostats, etc.) are not returnable
- · A standard restocking fee of 20% applies
- Call 800.558.8722 for a Return Material Authorization Number

#### **Return Shipping Information**

- Packaging is important Server is not responsible for equipment damaged in shipping
- Items should not be returned without a Return Material Authorization Number (RMA #)
- To ensure timely processing, please put your RMA # on the box and ship to:

C/O Repair Department RMA #\_\_\_\_\_ Server Products, Inc. 3601 Pleasant Hill Road Richfield, WI 53076

#### **Equipment & Parts Purchasing**

- Please choose carefully. For safety reasons, electrical components are not returnable
- · Purchase through your dealer
- Prices are FOB Richfield, WI 53076 shipping charges not included

#### **Equipment & Parts Assistance**

- Contact our customer service team at: 800.558.8722 (M-F 8:00 am to 4:30 pm CDT)
- Live chat available at server-products.com during business hours
- Please know your Part Number, Model and Series information located on the lid for pumps or the bottom of heated and countertop units

# **Parts & Price Guide**

