



Instruction Manual

Single Button Cheese Dispenser

Model No. 5345



GOLD MEDAL[®] PRODUCTS CO.

10700 Medallion Drive, Cincinnati, Ohio 45241-4807 USA



Table of Contents

SAFETY PRECAUTIONS	3
INSTALLATION INSTRUCTIONS	5
Inspection of Shipment	5
Manual.....	5
Model Description	5
Items Included with this Unit.....	5
Setup	5
Electrical Requirements	6
Before You Plug In Machine.....	6
Decal Installation	7
OPERATING INSTRUCTIONS	9
Controls and Their Functions	9
Operating Instructions	9
Product Installation and Removal	10
Care and Cleaning	12
Troubleshooting	13
MAINTENANCE INSTRUCTIONS	14
Adjusting the Thermostat	15
ORDERING SPARE PARTS	16
Cabinet Front and Interior View.....	17
Cabinet Back and Interior View	18
Wiring Diagram	19
WARRANTY	20

SAFETY PRECAUTIONS

	⚠ DANGER
	<p>Machine must be properly grounded to prevent electrical shock to personnel. Failure to do so could result in serious injury, or death. DO NOT immerse any part of this equipment in water. DO NOT use excessive water when cleaning. Keep cord and plug off the ground and away from moisture. Always unplug the equipment before cleaning or servicing. Make sure all machine switches are in the OFF position before plugging the equipment into the receptacle.</p> <p>008_051514</p>

	⚠ DANGER
	<p>Improper installation, adjustment, alteration, service, or maintenance can cause property damage, injury, or death. Any alterations to this equipment will void the warranty and may cause a dangerous condition. This appliance is not intended to be operated by means of an external timer or separate remote-control system. NEVER make alterations to this equipment. Read the Installation, Operating, and Maintenance Instructions thoroughly before installing, servicing, or operating this equipment.</p> <p>014_020416</p>



	⚠ WARNING
	<p>To avoid burns, DO NOT touch heated surfaces. DO NOT place or leave objects in contact with heated surfaces.</p> <p>009_092414</p>



	⚠ WARNING
	<p>ALWAYS wear safety glasses when servicing this equipment.</p> <p>010_010914</p>

	⚠ WARNING
	<p>No user serviceable parts inside. Refer servicing to qualified service personnel.</p> <p>011_051514</p>

	⚠ WARNING
	<p>Read and understand operator's manual and all other safety instructions before using this equipment. To order copies of the operator's manual go to gmpopcorn.com or write to Gold Medal Products Co., 10700 Medallion Drive, Cincinnati, OH 45241 USA 1-(800)-543-0862</p> <p>022_060215</p>



	 WARNING
	DO NOT allow direct contact of this equipment by the public when used in food service locations. Only personnel trained and experienced in the equipment operation may operate this equipment. Carefully read all instructions before operation. <small>012_010914</small>

	 WARNING
	This machine is NOT to be operated by minors. <small>007_010914</small>

Note: Improvements are always being made to Gold Medal's equipment. This information may not be the latest available for your purposes. It is critical that you call Gold Medal's Technical Service Department at 1-800-543-0862 for any questions about your machine operations, replacement parts, or any service questions. (Gold Medal Products Co. does not assume any liability for injury due to careless handling and/or reckless operation of this equipment.) General images may be used in manual for reference only.



INSTALLATION INSTRUCTIONS

Inspection of Shipment

After unpacking, check thoroughly for any damage which may have occurred in transit. Claims should be filed immediately with the transportation company. The warranty does not cover damage that occurs in transit, or damage caused by abuse, or consequential damage due to the operation of this machine, since it is beyond our control (reference warranty in back of manual).

Manual

Read and understand the operator's manual and all other safety instructions before using this equipment. To order copies of the operator's manual go to gmpopcorn.com or write to Gold Medal Products Co., 10700 Medallion Drive, Cincinnati, OH 45241 USA 1-(800)-543-0862.

Model Description

5345: Single Button Cheese Dispenser with a manual dispense button only.

Items Included with this Unit

- Manual and Warranty Registration Card
- Unit Decals (if applicable)
- Basket Liner (PN 100557) (reference Product Installation section for use)

Setup

This unit has been tested at the factory.


1. Remove all packaging and tape prior to operation.
2. Place unit on a sturdy, level base for use.
3. If decals need to be installed, reference the Decal Installation section.
4. After setup, the unit should be cleaned prior to use (see Care and Cleaning section of this manual).



Electrical Requirements

The following power supply must be provided (reference unit Data Plate for Wattage requirement):

120 V~, 60 Hz

	⚠ DANGER
	<p>Machine must be properly grounded to prevent electrical shock to personnel. Failure to do so could result in serious injury, or death. DO NOT immerse any part of this equipment in water. DO NOT use excessive water when cleaning. Keep cord and plug off the ground and away from moisture. Always unplug the equipment before cleaning or servicing. Make sure all machine switches are in the OFF position before plugging the equipment into the receptacle.</p> <p>008_051514</p>

A certified electrician must furnish sufficient power for proper machine operation and install any supplied receptacle (reference unit Data Plate for model specific Volts AC, Hertz, and Wattage requirements). We recommend this equipment be on a dedicated and protected circuit. Failure to wire properly will void the warranty and may result in damage to the machine. It is Gold Medal Products Co.'s recommendation that this machine be plugged directly into a wall outlet. The use of extension cords is not recommended due to safety concerns, and may cause sacrificed and/or reduced performance. Make sure cord is located to prevent a trip hazard or unit upset. Units with an IEC Power Cord - make sure the IEC cord is properly seated into the IEC receptacle before powering up the machine.

Before You Plug In Machine

1. Make sure all machine switches are OFF before plugging equipment into receptacle.
2. Make sure wall outlet can accept the grounded plugs (where applicable) on the power supply cord.
3. The wall outlet must have the proper polarity. If in doubt, have a competent electrician inspect the outlet and correct if necessary.
4. **DO NOT** use a grounded to un-grounded receptacle adapter (where applicable).
5. Install unit in a level position.

	⚠ CAUTION
	<p>If the supply cord is damaged, it must be replaced by Gold Medal Products Co., its service agent or similarly qualified persons in order to avoid a hazard.</p> <p>039_080614</p>

Decal Installation

Decal Installation Instructions

Follow the instructions below to install decals packed separately for the Cheese Dispenser (if applicable). Unit must be off, unplugged, and allowed to cool before attempting installation. General images are shown for reference purposes only (decals may vary by unit).

Items Needed for Installation:

- Set of Decals - for door, right and left panels, rear panel, and bottom panel (if applicable).
- Gold Medal Watchdog Glass Cleaner (Item No. 2588) or a **non-ammonia** type glass cleaner.
- Plastic squeegee, medium size applicator (type used for Bondo® filler).

Decal Location



Decal Installation

For best results, **check decal alignment often** during installation.

Step 1: Hold decal up to mounting surface to determine decal placement.

Step 2: Apply glass cleaner to “wet” the surface where decal is to be placed (Figure A). **Do not wipe the glass cleaner off.**

Apply Glass Cleaner
(DO NOT wipe off)

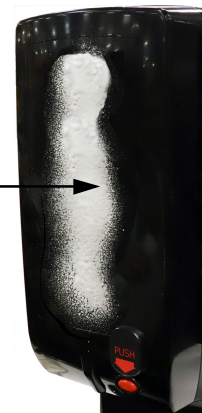


Figure A



Step 3: Peel paper backing down from top few inches of decal (Figure B). **Do not remove the entire paper backing all at once.**

Align decal at the top, then place on unit.

2 Align Decal at the top.

1 Peel down a few inches of paper backing.



Figure B

Step 4: Use a plastic squeegee to press top of decal to unit. Rub squeegee back and forth across the decal to work any trapped air bubbles and excess spray toward the outer edges (Figure C). This helps the decal cling to the unit.

CHECK ALIGNMENT OFTEN – if decal must be repositioned, carefully peel a **small portion** upwards, then adjust as needed.

If the decal has set for several minutes and does not slide easily, attempting to remove it may damage the decal.

Use a plastic squeegee to install decal.



Figure C

Step 5: To continue, hold top of decal in place, then peel down more paper backing and repeat the procedure until the entire decal is installed. Wipe off excess glass cleaner.

Step 6: Repeat installation steps for remaining decals. To install left and right decals, the unit should be placed on its side, and braced against a wall, or held to prevent tipping.

Units with an IEC Plug: The Rear Panel Decal must be “cut to fit” above the plug (Figure D).

Figure D

Units with an IEC Plug, cut Rear Panel Decal to fit.



IEC Plug

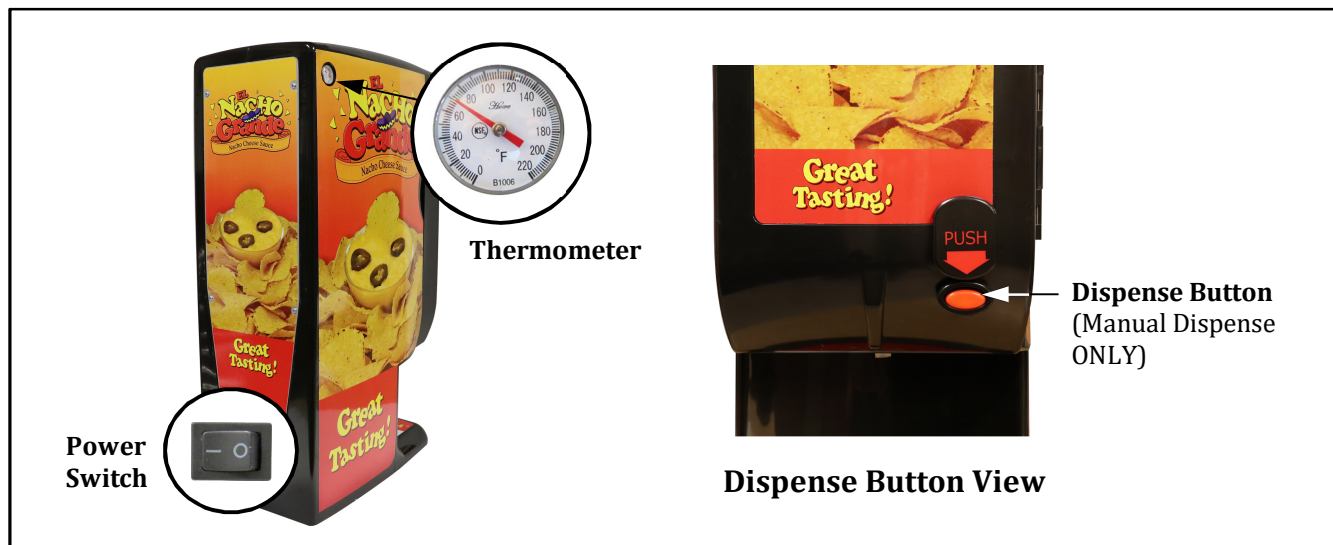
OPERATING INSTRUCTIONS

Controls and Their Functions

POWER SWITCH – Turns the unit ON/OFF.

THERMOMETER – Displays the air temperature inside the cabinet. The unit is factory set to a default temperature level for warming the product. To change the temperature setting, have qualified service personnel reference Adjusting the Thermostat, in the Maintenance section of this manual.

DISPENSE BUTTON – MANUAL dispense (free-flow), press button to dispense product; release button to stop dispensing product.



Operating Instructions

1. Turn Power Switch ON.
2. Pre-heat unit with unopened product inside - product starting from room temperature 70-75°F (21-24°C) takes approximately 4 hours to reach 140°F (60°C).

Important: The thermostat temperature can be set to a maximum of 165°F (74°C) (the interior air temperature). **The actual product temperature may be lower or higher than the set temperature depending on how long it has been heated.**

For specific product safe food holding temperature, reference your local code and/or instructions from food product manufacturer.

3. Install preheated product (reference Product Installation section), then place a tray in position to receive cheese, and press dispense button for desired amount of product.

Turn off the power and unplug the machine at the end of each day. DO NOT leave the unit operating unattended.

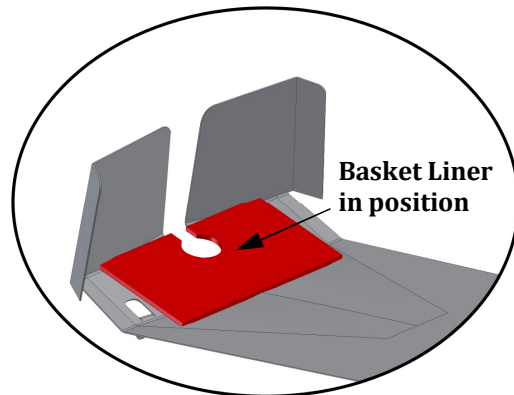
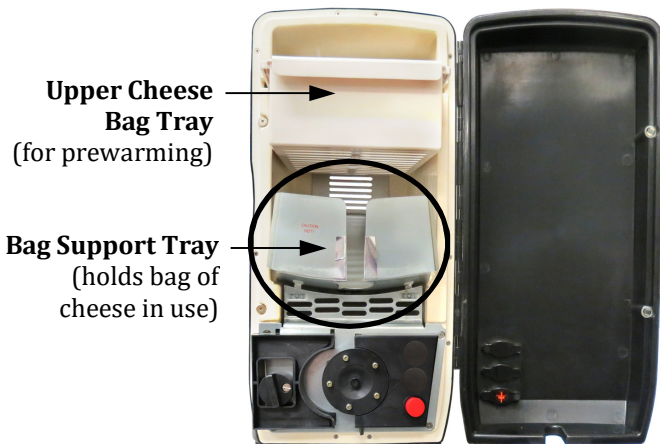


Product Installation and Removal

The dispenser is equipped with a Bag Support Tray to hold the bag of cheese in use, and an upper Cheese Bag Tray to hold a bag of cheese for pre-warming.

Add a Basket Liner (PN 100557) to each Bag Support Tray opening to provide cushion/support for a product bag with the small cap. Follow instructions below to install the liner and insert product.

Basket Liner Installation – General images shown for reference only.

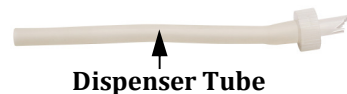


Inside view of Bag Support Tray

Step 1. Open the cabinet door and locate the Bag Support Tray. **Caution:** Tray may be hot when adding or changing the product.

Step 2. Position the Basket Liner in bag support opening as shown.

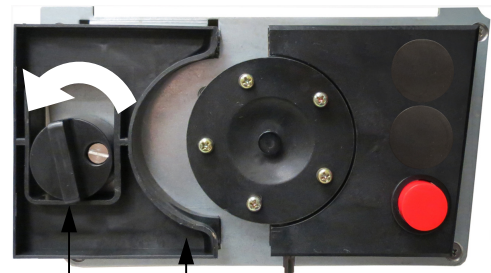
Product Installation



Step 1: Pull ring to remove fitting cover from a preheated product bag. Use a new dispenser tube (PN 5285) for each bag.



Step 2: The dispenser tube will pierce the inner seal of the bag when installed. Make sure the cap is securely threaded onto the bag fitting. **Caution:** Product may be hot.



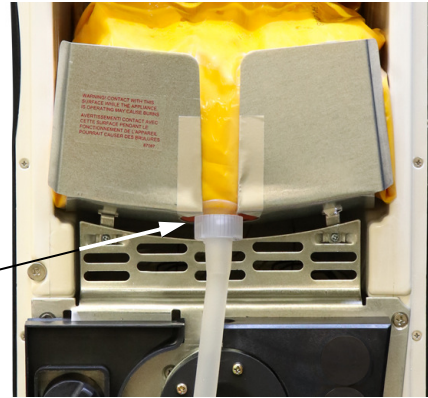
Cam Tube Clamp

Step 3: Open the front door of the dispenser. Open the tube clamp by turning the cam counterclockwise.



Step 4: Remove the Upper Cheese Bag Tray. Place the product in support tray with spout and tube directed toward the front, and downward through the tray opening.

Basket Liner must be in position (for product bag with a small cap).



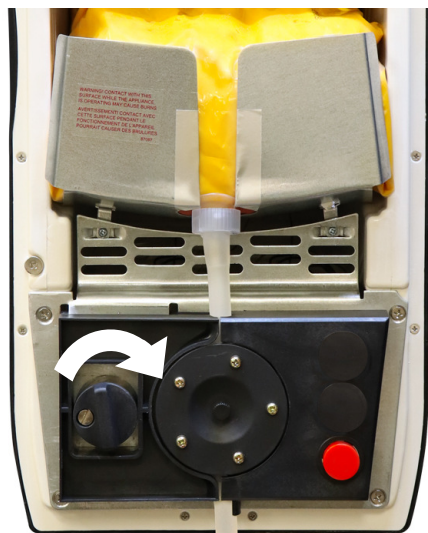
Step 5: Guide the tube through the pump slot from top to bottom.




Step 6: Close the tube clamp by turning the cam clockwise. Place the upper bag tray back in the unit and close the dispenser door.


Product Removal:

1. Open the front door of the unit.
2. Open Tube Clamp (see Step 3 of Product Installation).
3. Remove tubing, by pulling from the bottom up.
4. Remove product bag and tube from the cheese dispenser. Reuse the basket liner for the next bag of cheese.



Care and Cleaning

	⚠ DANGER
	<p>Machine must be properly grounded to prevent electrical shock to personnel. DO NOT immerse in water. DO NOT clean appliance with a water jet. Always unplug the equipment before cleaning or servicing.</p> <p style="text-align: right;">025_111616</p>

	⚠ WARNING
	<p>To avoid burns, DO NOT touch heated surfaces. DO NOT place or leave objects in contact with heated surfaces.</p> <p style="text-align: right;">009_092414</p>

Good sanitation practice demands that all food preparation equipment be cleaned regularly (only use non-toxic, food grade cleaners). A clean looking, well-kept machine is one of the best ways of advertising your product.

Cleaning Guidelines

1. Turn Power Switch OFF, unplug the unit, and allow it to cool before cleaning the unit.
2. Remove cheese bag and tube.
3. Clean tray (slide tray out to remove it for cleaning).
4. Wipe interior and exterior surfaces of unit with a clean, slightly damp cloth. NEVER USE ABRASIVES on this unit.
Note: Periodically, use a vacuum cleaner and or a damp cloth to clean the air intake as needed.
5. Remove the pump head assembly (by removing the thumb screw) and wipe clean; reattach the pump head assembly.
6. Reinsert the clean, dry tray for use.







Troubleshooting



Issue	Possible Cause	Solution
Unit Not Working	A. Power to Unit B. Thermostat Setting	A. Make sure the unit is securely plugged into the wall outlet. Units with an IEC power cord, make sure cord is securely plugged into unit. Check the outlet for power. Check the circuit breaker for the wall outlet. B. Thermostat turned fully counter-clockwise. Have qualified service personnel check the thermostat setting (reference Adjusting the Thermostat in the Maintenance section).
Door Will Not Close	A. Clamp Open B. Tray Not Fully Inserted	A. Close clamp. B. Install tray correctly.
Product Does Not Dispense	A. Product Empty	A. Replace empty bag.
Product is Leaking	A. Clamp Not Fully Closed B. Tube Loose from Spout	A. Close clamp. B. Check tube; be sure it is securely seated into bag (reference Product Installation section).
Tube Not Reaching Bottom of Clamp	A. Spout not seated correctly in Bag Support Tray	A. Seat the bag spout in the Bag Support Tray correctly (reference Product Installation section).
Product is Cold	A. Dispenser door left open; also see Power to Unit B. Thermostat not set to correct temperature.	A. Keep door closed. B. Have qualified service personnel check the thermostat setting (reference Adjusting the Thermostat in the Maintenance section).
Excess Product Remains in Bag	A. Bag spout not seated correctly in Bag Support Tray B. Folds in Bag	A. Seat the bag spout in the Bag Support Tray correctly (reference Product Installation section). B. Lay bag flat in tray.





MAINTENANCE INSTRUCTIONS

	 DANGER
	<p>Machine must be properly grounded to prevent electrical shock to personnel. Failure to do so could result in serious injury, or death. DO NOT immerse any part of this equipment in water. DO NOT use excessive water when cleaning. Keep cord and plug off the ground and away from moisture. Always unplug the equipment before cleaning or servicing. Make sure all machine switches are in the OFF position before plugging the equipment into the receptacle.</p> <p>008_051514</p>

	 DANGER
	<p>Improper installation, adjustment, alteration, service, or maintenance can cause property damage, injury, or death. Any alterations to this equipment will void the warranty and may cause a dangerous condition. This appliance is not intended to be operated by means of an external timer or separate remote-control system. NEVER make alterations to this equipment. Read the Installation, Operating, and Maintenance Instructions thoroughly before installing, servicing, or operating this equipment.</p> <p>014_020416</p>

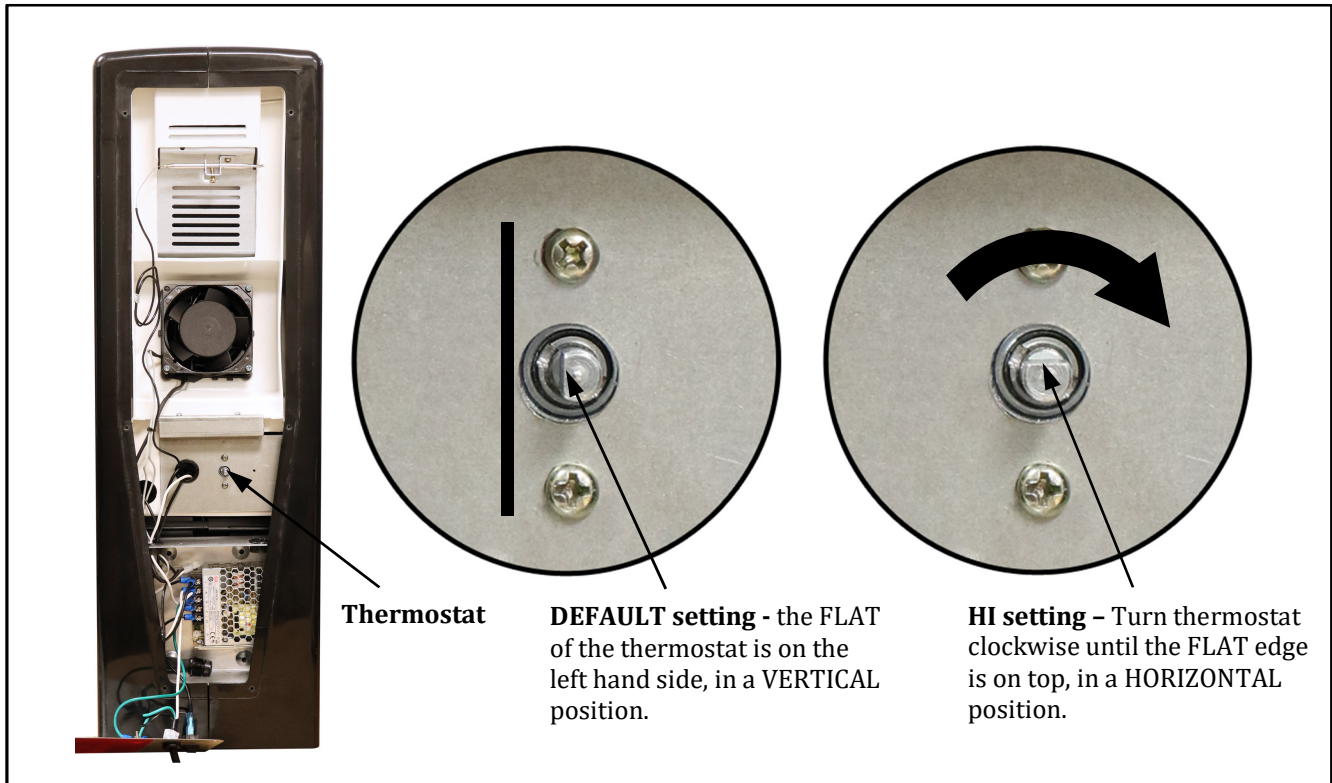
	 WARNING
	<p>No user serviceable parts inside. Refer servicing to qualified service personnel.</p> <p>011_051514</p>

	 CAUTION
	<p>THE FOLLOWING SECTIONS OF THIS MANUAL ARE INTENDED ONLY FOR QUALIFIED SERVICE PERSONNEL WHO ARE FAMILIAR WITH ELECTRICAL EQUIPMENT. THESE ARE NOT INTENDED FOR THE OPERATOR.</p> <p>027_010914</p>

Adjusting the Thermostat

This dispenser is preset at the factory with a default temperature setting to heat the unit interior. The thermostat setting must be changed by qualified service personnel only.

Follow the steps below to adjust the interior air temperature of the unit:



1. Turn Power Switch OFF, unplug unit, and allow it to cool.
2. Remove the rear access panel and locate the thermostat.
3. Turn the thermostat clockwise to **INCREASE** the temperature setting, turn it counter-clockwise to **DECREASE** the temperature setting.

Important: The thermostat temperature can be set to a maximum of 165°F (74°C) (the interior air temperature). **The actual product temperature may be lower or higher than the set temperature depending on how long it has been heated.**

For use, the unit **MUST** be set for safe food holding temperature, reference the Operating Instructions of this manual.

4. Replace the rear access panel before operation (DO NOT over tighten the screws).



ORDERING SPARE PARTS

1. Identify the needed part by checking it against the photos, illustrations, and/or parts list. (General images may be used in manual for reference only.)
2. Use only approved replacement parts when servicing this unit.
3. When ordering, please include part number, part name, and quantity needed.
4. Please include your model number, serial number, and date of manufacture (located on the machine nameplate/data plate) with your order.
5. Address all parts orders to Parts Department, Gold Medal Products Co., 10700 Medallion Drive, Cincinnati, Ohio 45241-4807

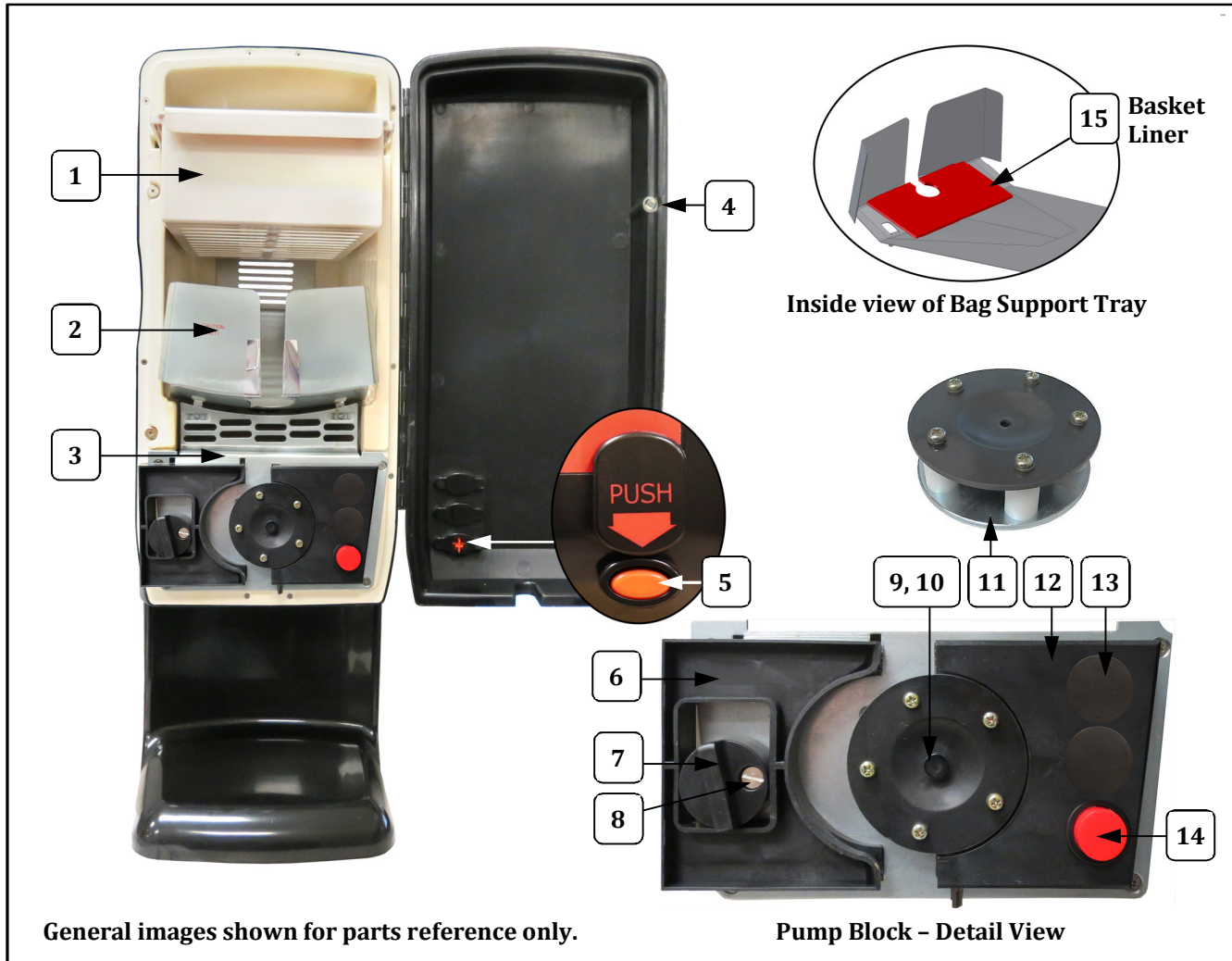
or place orders by phone or online:

Phone: (800) 543-0862
(513) 769-7676

Fax: (800) 542-1496
(513) 769-8500

E-mail: info@gmpopcorn.com
Web Page: gmpopcorn.com

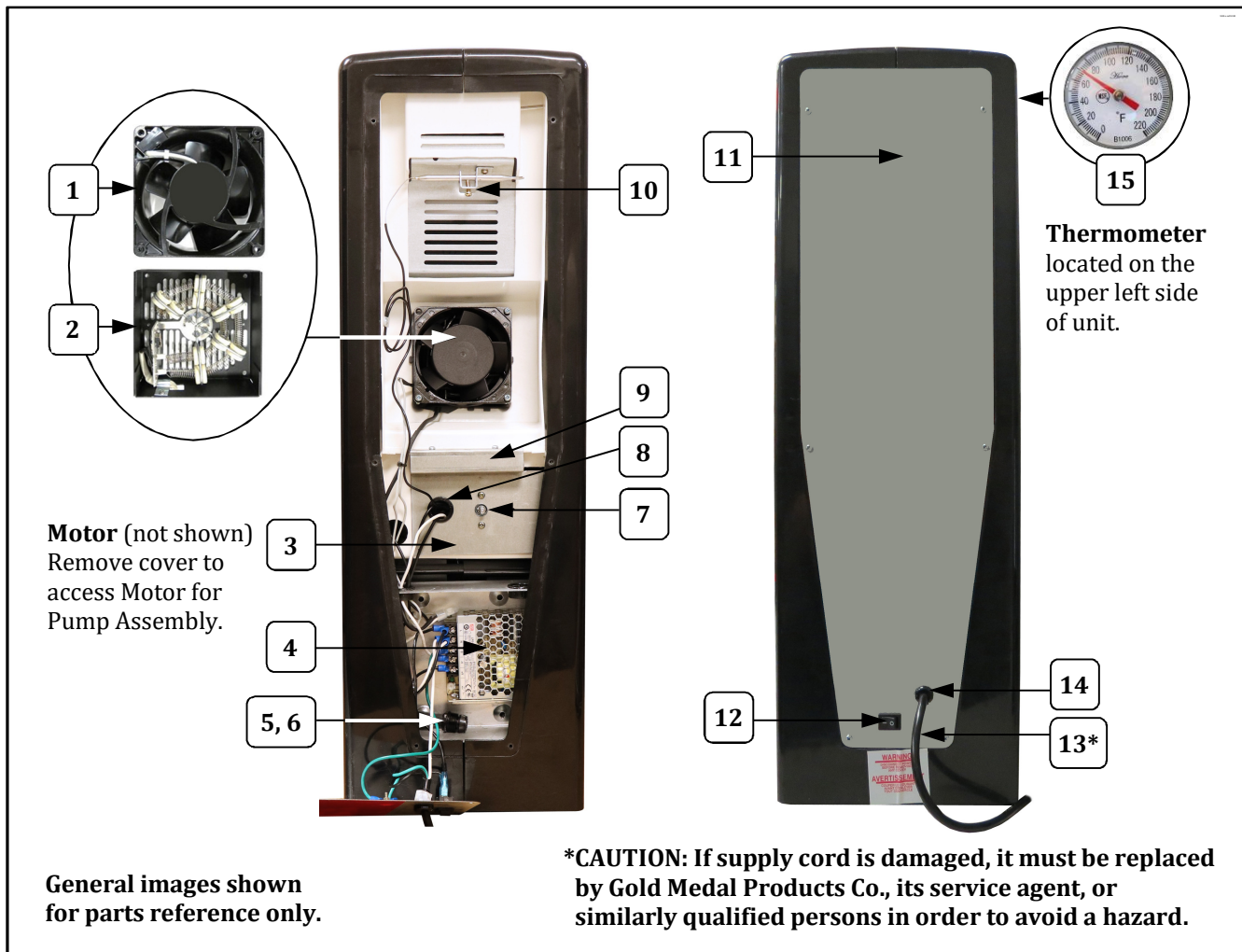
Cabinet Front and Interior View



Item	Part Description	Part Number
		5345
1	CHEESE BAG TRAY	EN0008
2	CHEESE BAG SUPPORT	36027
3	SWITCH MOUNT PANEL	36029
4	DOOR MAGNET	36042
5	ORANGE BUTTON	36033OR
6	SLIDING PUMP BLOCK	36031
7	PUMP CAM LOCK	36032
8	CAM M5 SLOTTED SCREW	77125
9	PUMP MOUNT THUMB SCREW	77122
10	M3-WASHER-SPRING	77130
11	PUMP HEAD ASSY 5 ROLLER	36105
12	PUMP BLOCK RIGHT-SWITCH	36030
13	HOLE PLUG 1" DIA	114054
14	SWITCH	36038
15	BASKET LINER	100557



Cabinet Back and Interior View

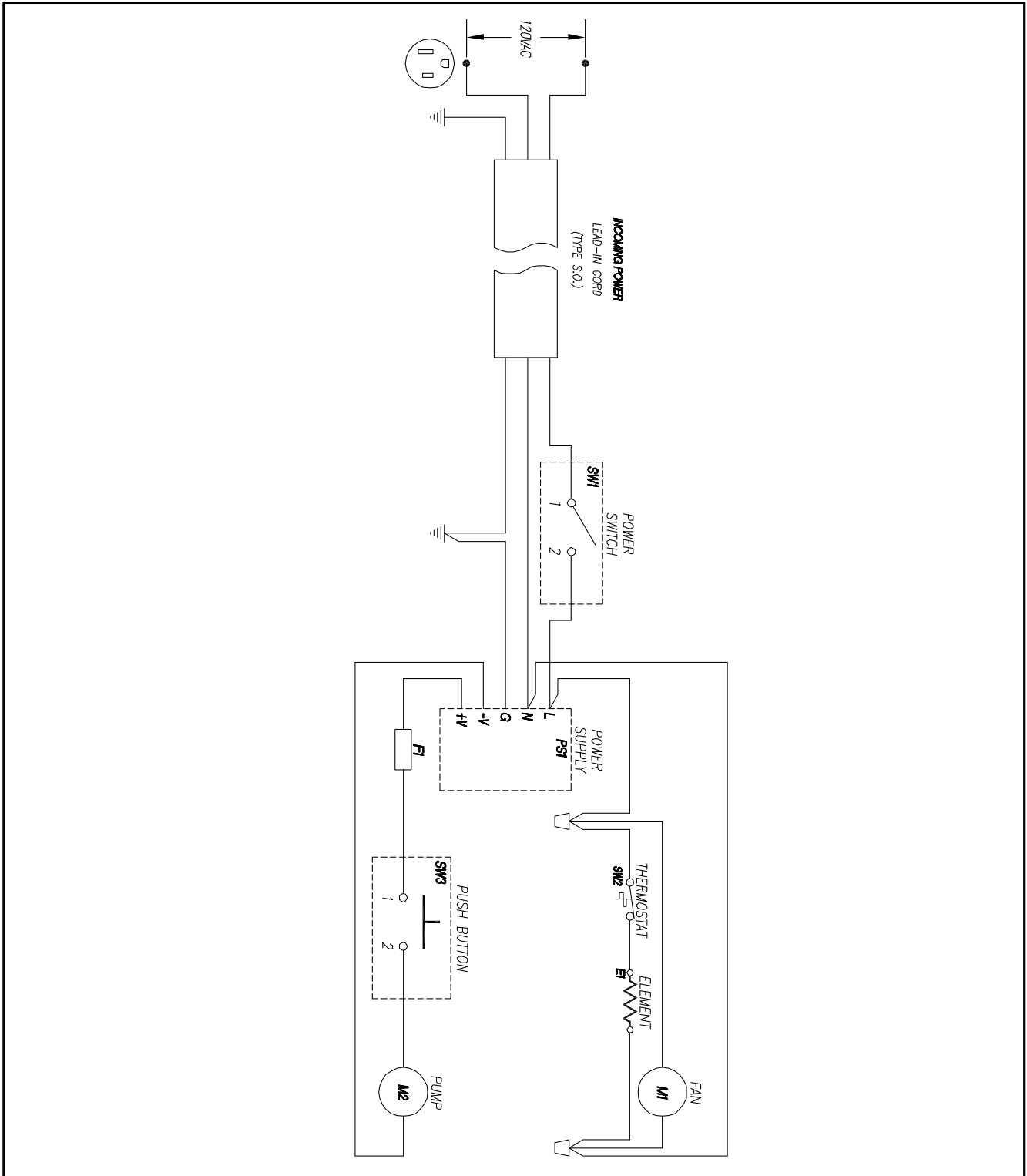


Item	Part Description	Part Number
		5345
1	MOTOR, COOLING FAN (120V)	118032
2	HEATER ASSEMBLY	36047
3	MOTOR, 24VDC (for Pump Assembly)	118025
4	SUPPLY, 24VDC	118029
5	FUSE, HOLDER	118027
6	FUSE, 3 AMP	111102
7	THERMOSTAT, 75C (167F)	118028
8	BUSHING, SNAP .875 IN	45396
9	COVER, THERMOSTAT	118033
10	BRACKET, THERMOSTAT	118034
11	REAR ACCESS PANEL	36026
12	SPST SWITCH	36119
13*	POWER CORD W/PCBA CONNECT	23038
14	STRAIN RELIEF	87810
15	THERMOMETER	EN0001



Wiring Diagram

Model No. 5345





WARRANTY

Gold Medal Products Co. warrants to the original purchaser each item of its manufacture to be free of defects in workmanship and material under normal use and service. Gold Medal Products Co.'s obligation under this warranty is limited solely to repairing or replacing parts, f.o.b. Cincinnati, Ohio, which in its judgment are defective in workmanship or material and which are returned, freight prepaid, to its Cincinnati, Ohio factory or other designated point. Except for "Perishable Parts" on specific machines, the above warranty applies for a period of two (2) years from the date of original sale to the original purchaser of equipment when recommended operating instructions and maintenance procedures have been followed. These are packed with the machine. Parts warranty is two (2) years, labor is six (6) months.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON OUR PART, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. In no event shall Gold Medal Products Co. be liable for special, incidental or consequential damages. No claim under this warranty will be honored if the equipment covered has been misused, neglected, damaged in transit, or has been tampered with or changed in any way. No claim under this warranty shall be honored in the event that components in the unit at the time of the claim were not supplied or approved by Gold Medal Products Co. This warranty is effective only when electrical items have been properly attached to city utility lines only at proper voltages. This warranty is not transferable without the written consent of Gold Medal Products Co.

The term "Original Purchaser" as used in this warranty shall be deemed to mean that person, firm, association, or corporation who was billed by the GOLD MEDAL PRODUCTS CO., or their authorized distributor for the equipment.

THIS WARRANTY HAS NO EFFECT AND IS VOID UNLESS THE ORIGINAL PURCHASER FIRST CALLS GOLD MEDAL PRODUCTS CO. AT 1-800-543-0862 TO DISCUSS WITH OUR SERVICE REPRESENTATIVE THE EQUIPMENT PROBLEM, AND, IF NECESSARY, FOR INSTRUCTIONS CONCERNING THE REPAIR OR REPLACEMENT OF PARTS.

NOTE: This equipment is manufactured and sold for commercial use only.



GOLD MEDAL PRODUCTS CO.

10700 Medallion Drive, Cincinnati, Ohio 45241-4807 USA

gmpopcorn.com

Phone: (800) 543-0862 Fax: (800) 542-1496
(513) 769-7676 (513) 769-8500